

**SERVICE INFORMATION
BULLETIN
No. SB-17001**

RJE INTERNATIONAL, INC.
15375 Barranca Pkwy, B-107
Irvine, CA 92618
Tel: (949) 727-9399
Fax: (949) 727-0070
F-820-003



Issue:	Charging Procedures for the DG100
Product:	DG100 Digital Depth Gauge and Timer

Date: 23-Oct-2017

Service Information:

Products:

- DG100 Digital Depth Gauge and Timer

Reasons:

- It has come to our attention that end-users of the DG100 Digital Depth Gauge and Timer are connecting the charging cable to the gauge while the unit is still wet, or the charging pins area is not clear and free of debris.
- If the pins and the area around the pins are wet, this will cause damage to the unit as an electrical short is created across the pins during the charging process.
- In addition, if the charging pins and the area around the pins are not clean and clear of salts and minerals the unit may not charge properly.
- Both conditions can cause the unit not to charge or damage the gauge permanently.

Actions:

- Do not charge the DG100 when the unit is wet or if there is any standing water around the charging pins.
- Ensure that the DG100 charging pins and the area are clean and dry before attaching the charging cable assembly.
- To ensure positive charging cycle, rinse the gauge in fresh water after every use. If necessary, use a soft nylon brush to clean the pins and surrounding area free of salt and mineral deposits.
- Make sure the unit is dry before attaching the charging cable.
- To ensure a proper charging cycle and prevent damage to the DG100, the charging pins must be clean and dry.

Warranty:

- Failure to follow these instructions will void warranty.

Warranty Return:

- For a product to be returned under warranty, contact RJE International, Inc. (sales@rjeint.com) for a Case Number, packing, and freight prepaid shipping instructions.

If you have questions about this Service Information Bulletin, please contact us at sales@rjeint.com.