

Windows 10 Configuration

Due to the withdrawal of support for the Windows 7 Embedded operating system and lack of availability for legacy PC components all new units will be configured with Windows 10 operating systems and supported hardware. This will also impact units being returned to Trittech for repair. The hardware and operating system update allows the SVUv5 to continue to support legacy Trittech products while being compatible with our latest and future products and software.

Dependant on the situation there will be different options offered by our Sales and Service departments:

- All new units will have the updated PC architecture and be loaded with the Windows 10 operating system, Trittech Seanet Pro and Genesis software packages.
- Units returned for service will be offered the option to update to the latest specification.
- Units requiring repair or replacement of any of the internal parts will require to have the other internal parts updated to the latest revisions.

Unfortunately Trittech are no longer able to supply direct replacements for the internal parts fitted to the older Windows 7 units.

For service enquiries and to arrange for the update to your unit please contact our service department at service@tritech.co.uk. For technical support or any other questions regarding this announcement please contact your local sales and service agent or our technical support group at support@tritech.co.uk.

